Course Overview
The purpose of this advanced performance management course is to highlight the elements of key performance indicators (KPIs) management that lead to an effective and efficient organizational performance. For all the advancement in technology and considerable investments made by organizations, generating value from performance management simply relies on managers and staff ability to choose and monitor the right KPIs. This requires developing a robust performance measurement capability that is based on mature KPI management knowledge and supported by a collaborative performance culture. Even the success of popular performance management frameworks such as the Balanced Scorecard relies on using relevant KPIs that actually related to the business and are presented in an intelligible form.

This course will provide a strong foundation in deploying performance management by developing the next generation of KPI architects. These KPI architects will form the basis of the organization performance measurement capability. In addition, this obtained performance knowledge will help you in understanding, establishing, activating, reporting and generating value by using KPIs across the organization. By completing this course, you will gain both the theoretical understanding and practical experience of using a variety of performance management tools and techniques for KPI management.

Course Leader
Dr. Rachad Baroudi is a leading international expert in the USA, Canada, and MENA region with 26-years experience in organizational development, strategic planning, and KPI & performance management.

Dr. Rachad Baroudi assisted more than 100 public and private organizations in developing their strategic plans and performance management frameworks. He is the author of “KPI Mega Library: 17,000 Key Performance Indicators” (Amazon Best Seller), “KPI Mega Library: 36,000 Key Performance Indicators”, “Strategy Planning & Execution from A to Z”, and “KPI Mega Library” Phone APP with world’s biggest KPI database.

2 Days Course Outline
- Key aspects of performance measurement
- Performance measurement historical overview
- Terminology: KPIs, measures and metrics
- Understanding KPIs selection criteria
- Selecting Key Performance Indicators
- Designing the KPI documentation template
- Setting the right and appropriate targets
- Mobilizing techniques for data custodians
- Creating relevant performance reports
- Designing great dashboards/scorecards
- Analyzing performance results and gaps
- Planning performance review meetings
- Using KPIs to drive decisions and actions
- Monitoring and improving KPIs
- Pitfalls in performance measurement
- Using awards to enhance performance
- Continuous improvement systems (Kaizen)
- Buying and using performance IT system
- Using communication and leadership

Target Audience
This advanced course is recommended for HR, strategist, managers, planners, statistics & performance professionals

Course Investment
The rate of this 2-days course is $9,500. Recommend up to 30 delegates. The course includes training materials. Dr. Rachad Baroudi two books will be given as COMPLEMENTARY GIFT to each delegate, in addition to FREE 36,000 KPI APP for Android.

More Information
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